

# Doctors May Be Resistant to Electronic Health Record Systems, but Urgent Care Practitioners Are Embracing ScriptRx Version 4.0 for Its Ease-of-Use and Cost-Effectiveness - 21st April, 2009

New System Meets Urgent Care Practitioners' "Faster-than-Paper" Challenge  
Urgent Care Association of America Convention  
Booth #311

WEST PALM BEACH, Fla.-While many physicians are resistant to electronic [health record systems](#) because of cost and usability issues, doctors in more than 12,000 urgent care centers in the United States now have access to a cost-effective, faster-than-paper electronic system designed around their particular diagnostic workflow and business challenges. ScriptRx Version 4.0 for urgent care centers gives these facilities the increased efficiency and accuracy in patient interactions that large practices and hospitals enjoy, in a web-based system designed specifically for the episodic and fast-paced nature of urgent care patient interaction. The system is competitively priced for the small-business environment of many urgent care centers. ScriptRx Version 4.0 is being unveiled this week at the Urgent Care Association of America Convention in Las Vegas, booth #311.

ScriptRx Version 4.0 was designed with an intuitive, touchscreen interface and secure, web-based architecture that urgent care centers are embracing for its ease of use and cost-effectiveness. "We understand the specific needs of urgent care providers, both on the clinical and the business side," says Dr. Timothy Coffield, ScriptRx president and CEO. "This new ScriptRx release helps them run their centers more efficiently, more accurately, and more cost-effectively so they can be more successful and provide better care and satisfaction to patients."

Dr. Brad Butler, a partner at Arcadia Urgent Care in Phoenix, AZ, is a ScriptRx user today and a beta user of ScriptRx Version 4.0. He counts on the system's ease-of-use, convenience, error reduction, and reliability. "It takes me five to 10 minutes to train physicians on ScriptRx when they're brand new, and they're up to speed within one shift," said Dr. Butler. "With most systems, it can take months before doctors are comfortable with them."

ScriptRx Version 4.0 for urgent care centers includes modules for patient registration, electronic medical records, online medical and drug reference, electronic patient discharge and prescribing, and on-site medication dispensing. The integrated online dashboard allows urgent care administrators to monitor patient through-put, diagnostic trends, prescribing information, and facility-use metrics.

Urgent care centers with ScriptRx Version 4.0 will allow patients to easily self-register at home using the system's web interface, or at an intuitive kiosk in the waiting room. Electronic patient registration improves care efficiency and accuracy by giving practitioners consistent, legible information regarding the patient's complaint and related conditions, as well as electronic medical records of previous visits. It can also reduce the need for administrative support staff, help manage patient schedules, and – for urgent care centers with multiple locations – help

administrators shift clinical resources to meet patient volume.

Version 4.0 extends the electronic prescription writing and discharge capabilities that have already made ScriptRx popular in hospital emergency departments across the United States. The complete turn-key system, which includes a large touchscreen monitor, biometric fingerprint scanner for security, and thermal prescription printer, allows practitioners to quickly choose the appropriate diagnosis, write and print prescriptions with electronic signature, and issue follow-up discharge instructions from a complete set of over 800 continuously updated and customizable discharge instructions and standing orders, available in multiple languages. New to Version 4.0 are capabilities for e-prescribing and support for on-site medication dispensing. With ScriptRx, practitioners can discharge patients more quickly and with more complete instructions, and avoid errors that can be introduced with handwritten instructions or prescriptions.

“Every time we talk to urgent care doctors, they tell us they need an electronic record system that is faster than paper,” explains Dr. Coffield. “Our research shows that using ScriptRx can actually save six minutes per patient encounter when compared to using pen-and-paper. That can save as many as three hours in an urgent care physician’s hectic day.”

ScriptRx Version 4.0 is currently in beta testing and will be widely available on May 1, 2009. The complete turn-key system, which includes around-the-clock technical support, is competitively priced for urgent care centers.

About ScriptRx. ScriptRx, Inc. is a leader in electronic discharge systems for the walk-in ambulatory sector of healthcare, including hospital emergency departments, urgent care centers, and retail health clinics. ScriptRx offers complete turn-key systems that include customizable software, touchscreen monitor, biometric fingerprint scanner, and thermal prescription printer. Incorporated in October 2000, ScriptRx operates system kiosks that have been adopted by more than 5,000 practitioners across 32 states.

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We have a wide variety of [biometric fingerprint scanner](#), at [findBIOMETRICS.com](http://findBIOMETRICS.com).